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|  | **Clinical Meeting**  **FRIDAY 21.04.2023 11.00am** | | |
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| Meeting called by:  Practice Manager |  | Note taker: Ann-Marie Rose |  |
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| Attendees:  Dr Malik  Ann-Marie Rose  Shameem Ali  Wendy Taylor (Lead Patient |  | | |
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| **----- Agenda Topics -----**  **Dr Malik - Welcome**  Welcomed the chair to the meeting and acknowledge apologies. Meetings have been difficult to arrange these last 2 years due to covid but the Practice has continued to engage with the PPG Members as much as possible.  **New Letter**  The Practice publishes a News Letter for patients and this contains all the relevant information for the coming months. These are printed and put in reception in Spring, Summer, Autumn and Winter  The News letter folder in in reception and we had a look through the last few to get an idea of what’s been happening at the Practice.  **CLICS & RICS**  The Practice work with Hale and the Bradford Clinical Commissioning Board to deliver the CLICS and RICS programme/service for our patients.  Both these services are running well and having good outcomes for patients. Good feedback has been given to staff about the services in particular the CLICS service and the Hale community connector who goes out of her way to help our patients with any social problems they have, this together with our ACP for medical input is working well.  **PCN5 consist of 10 Practices in this area working together**  PCN5 delivered the HUB for covid vaccines for the 10 Practices  PCN5 will deliver out of hours Enhanced Access for our patients so giving them more choice and availability of appointments  PNC5 – New staff have been employed to help deliver and improve on our services. The Practice has been allocated a Pharmacist who will work with us and help with the workload.  PCN5 – Are looking for new ARRS staff to join the team to help with the increased workload.  **Mapping of Appointments**  The Practice has now mapped all their appointments and will continue with this process which is a national requirement. Reports will be published on how well GP Practices are doing and if they are meeting the needs of the Bradford Population  **NHS GP Survey**  The NHS GP Survey is sent out by NHS England to random patients at the Practice. These are sent out Jan-March each year and nobody knows who will get a survey so the Practice has been encouraging everyone to complete and return. The Practice use Text messages asking patients to complete, we have leaflets on the front desk asking patients to complete, the Reception staff, GP’s and all clinical staff encourage patients to complete the form if they receive one. Results will be published in the next few months.  **Online Access and Services for patients**  All patients have now been given online access to their medical records | | | |
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| **Other Information** | | | |

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|  | | **Clinical Meeting** | | | | |
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| Meeting called by: | |  | Note taker | |  | |
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| Attendees: | |  | | | | |
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| **---------- Agenda Topics ----------** | | | | | | |
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